



The Vulnerability Lifecycle

Leveraging Qualys and ServiceNow to drive vulnerability remediation

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OUR SOLUTIONS HELP OUR CUSTOMERS BUILD A BETTER WORLD.



CATERPILLAR®

The Beginning



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18 Months Later...



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Cooperation

The “Real” Beginning

Form relationships with the IT Ops teams



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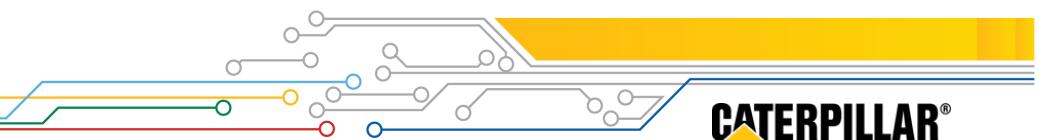
Cooperation

The “Real” Beginning

“Put work
where people
Work”

servicenowTM

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Governance

The “Real” Work

Provide IT Operations...



Visibility to the Work

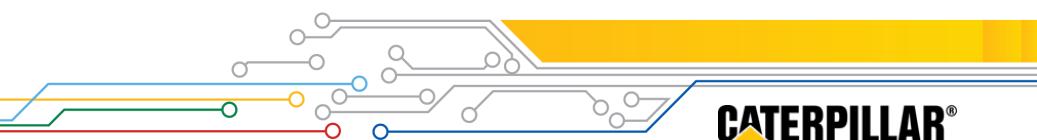


A Way to Manage the Work



Understanding of the Risk

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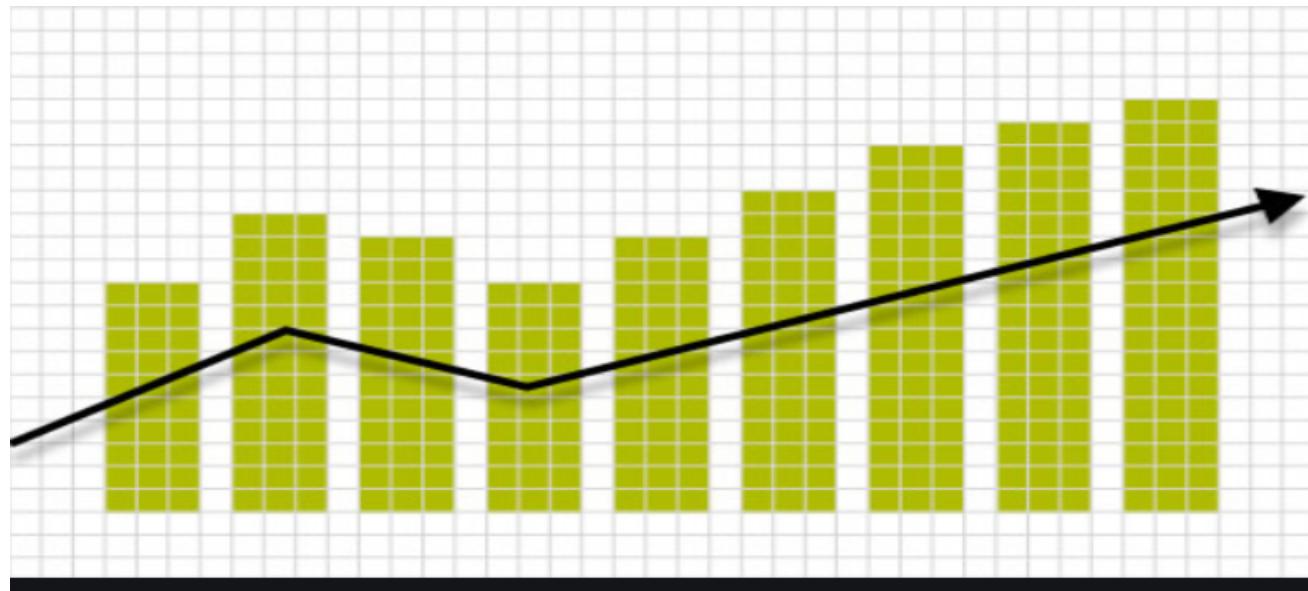


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Governance

The “Real” Beginning

Set realistic and achievable goals



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The End....or Still the Beginning?



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